

Community Rehabilitation Programs (CRPs) VR Mod Frequently Asked Questions

1. How does the new VR Service Delivery (VRSD) Model benefit CRPs?

The centerpiece of the model is the transition to a team approach when providing VR services to our consumers. This approach will improve communication between DOR and CRPs since more than one individual will be familiar with consumers' needs. The new model will also improve the timeliness and delivery of necessary services to our consumers.

2. Will CRPs continue to receive referrals from DOR?

The Department will continue to use external services such as CRPs and co-ops to serve consumers. The new VRSD Model will not impact the certification process and the services CRPs currently provide.

The new VRSD Model introduces a new DOR role, the Employment Coordinator. The Employment Coordinator's duties include providing consumer employment preparation, job development, and placement services. The combination of DOR's Employment Coordinators and CRPs will help ensure that our consumers receive necessary services.

3. Will the new model improve DOR business processes?

The team approach will increase communication between DOR and CRPs, which will expedite the authorization and invoicing processes.

4. Will CRP rates be affected?

There will be no impact on CRP rates. CRPs will be paid per the Uniform Rate Structure for any services provided.

5. How can I get additional information on the new VRSD Model?

For additional information about the new VRSD Model, visit the DOR website at: <http://www.dor.ca.gov/>. In addition, your local District Administrator and Community Resource Specialist are available to respond to your questions.